

# The Doctor Is In...

Please join Shipley Associates on  
Friday, June 10, 2005 at 9:30 am for:

## Fixing "Road Kill" Communications

Dr. Ken Rabinowitz will show you why  
effective communication is so difficult  
and often becomes road kill!

In this fun and interactive session you  
will learn to:

- Identify your personal communication style
- Read verbal, vocal and visual "cues & signals"
- Adapt your style to improve teamwork & customer communication

Receive a **FREE**  
**BEHAVIOR STYLE ASSESSMENT!**

